What is it
A certain amount of Backup Care days are allocated per year for children, adults or pets. Employers subsidize a portion of the care.

When to use
For short-term care, when regular care isn’t available. For ongoing or long-term care needs.

Types of care available
Backup Care is available using our vetted network of in-center child care facilities and in-home caregivers for children and adults. Employees also have the option to use a go-to sitter or center in their Personal Network of caregivers.

- Child care: in-home and in-center
- Adult care: in-home only
- Pet care: in-home or in-center (Personal Network only)

Screening, background checks and vetting
Our network of backup caregivers are vetted professionals that go through a rigorous screening process. Child care centers in our Backup Care network are licensed in accordance with applicable law. Visit care.com/careatwork/safetyfacts for more information.

If a caregiver has a CareCheck symbol on their profile, it means they have completed a background check that includes:

- Social Security Number trace
- National Sex Offender Public Website search
- Multi-jurisdictional criminal database search
- Federal and county criminal records search based on 7 years of address history

For more information visit: care.com/background-checks. When directly hiring a care provider or using a child care center, Care.com encourages employees to follow Care.com’s hiring best practices on the Safety Center including requesting a recent background check. Visit care.com/safety-center for more information.

Care@Work Backup Care

<table>
<thead>
<tr>
<th>What is it</th>
<th>Unlimited access to Care.com’s Premium Membership for employees to find solutions for their long-term care needs. Employees can post jobs and search for caregivers. Employees pay for the full cost of care.</th>
</tr>
</thead>
<tbody>
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<td>When to use</td>
<td>For ongoing or long-term care needs.</td>
</tr>
<tr>
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<td>Child care, senior care, pet care, tutoring, housekeeping, and more.</td>
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To learn more, visit Care.com/careatwork