# The key differences between Backup Care and Care.com Membership

	Care@Work Backup Care	Care.com Membership
What is it	A certain amount of Backup Care days are allocated per year for children or adults.	Unlimited access to Care.com's Premium Membership for needs beyond Backup Care. Employees can post jobs and search for caregivers. Employees pay for the full cost of care.
When to use	For short-term care, when regular care is not available.	For ongoing or long-term needs beyond Backup Care.
Types of care available	Child care: In-home and in-center Adult care: In-home only	Child care, tutoring, senior care, pet care, housekeeping and more.
Screening, background checks and vetting	Our network of backup caregivers are vetted professionals employed by us or partner agencies that go through a rigorous screening process. Child care centers in our Backup Care network are licensed in accordance with applicable law. Visit care.com/careatwork/safetyfacts for more information.	Care.com is rolling out a new annual background check called CareCheck: a background check we run on caregivers that includes: • Social Security Number trace • National Sex Offender Public Website search • Multi-jurisdictional criminal database search • Federal and county criminal records search For more information visit: care.com/background-checks When directly hiring a care provider or using a child care center, Care.com encourages employees to follow Care.com's hiring best practices on the Safety Center including requesting a recent background check. Visit care.com/safety-center for more information.

# FAMILY CARE BENEFITS

# For every family member, at every stage of life.



# care@work

BACKUP CARE • SENIOR CARE • CHILD CARE • HOUSEKEEPING • PET CARE • AND MORE

# Leading with care

Care benefits are no longer optional, they are essential. The world's leading organizations rely on Care@Work to offer their employees flexibility and choice-like Backup Care for children and adults, Senior Care Solutions, and access to the largest online community for finding care, Care.com.





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#### **BACKUP CARE** FOR CHILDREN

#### Subsidized care for when your employees need it most.

For school closures, sick nannies, or last-minute business trips, employees can get vetted in-home or in-center care.

# FOR ADULTS

In-home adult care for employee self-care or for adult family members-near or far.

Vetted adult care for help with rides to doctor appointments, meal prep, errands, and more.



#### 70% of employees have missed work to care for a loved one\*

## **SENIOR CARE SOLUTIONS**

#### Access to Masters-level social workers and the Family Care Hub.

Employees receive expert, individualized help exploring the best care options for their aging loved ones, including facility evaluation and endof-life care. Our secure care coordination platform, Family Care Hub, allows families to organize information and communication in one place.

### CARE.COM MEMBERSHIP

#### Unlimited access to the largest online community for care.

Find ongoing child care, help for aging loved ones, pet care, housekeeping and more. Get access to thousands of helpful resources filled with parenting tips and access a suite of safety tools in our Safety Center.

#### 3.5 fewer work days missed on average thanks to Care@Work benefits\*

## **CONSUMER-FIRST TECHNOLOGY**

Our digital platform lets employees find, manage, and pay for care anytime, anywhere, from any device.

\*2017 Care@Work Employee Survey

## **HR DASHBOARD**

Get real-time reporting on how your employees are using their Care@Work benefits.



#### CONTACT US AT CAREATWORK@CARE.COM